



Veterans Home Poetry Project

Ben Clark - WI Veterans Home at Chippewa Falls Customer Service Project

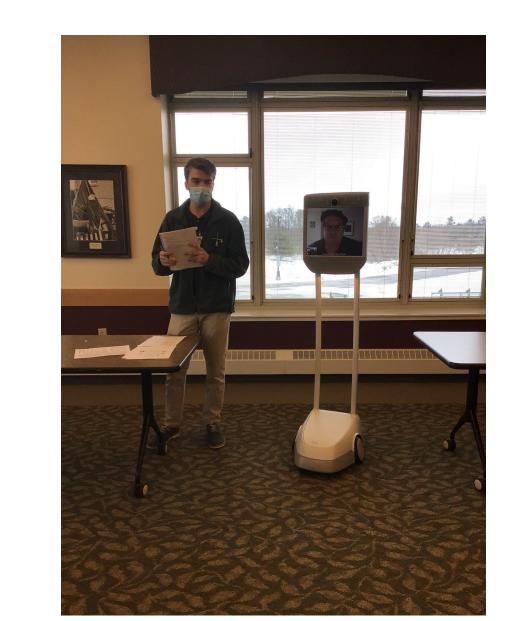


Veterans Home - Chippewa Falls

Background

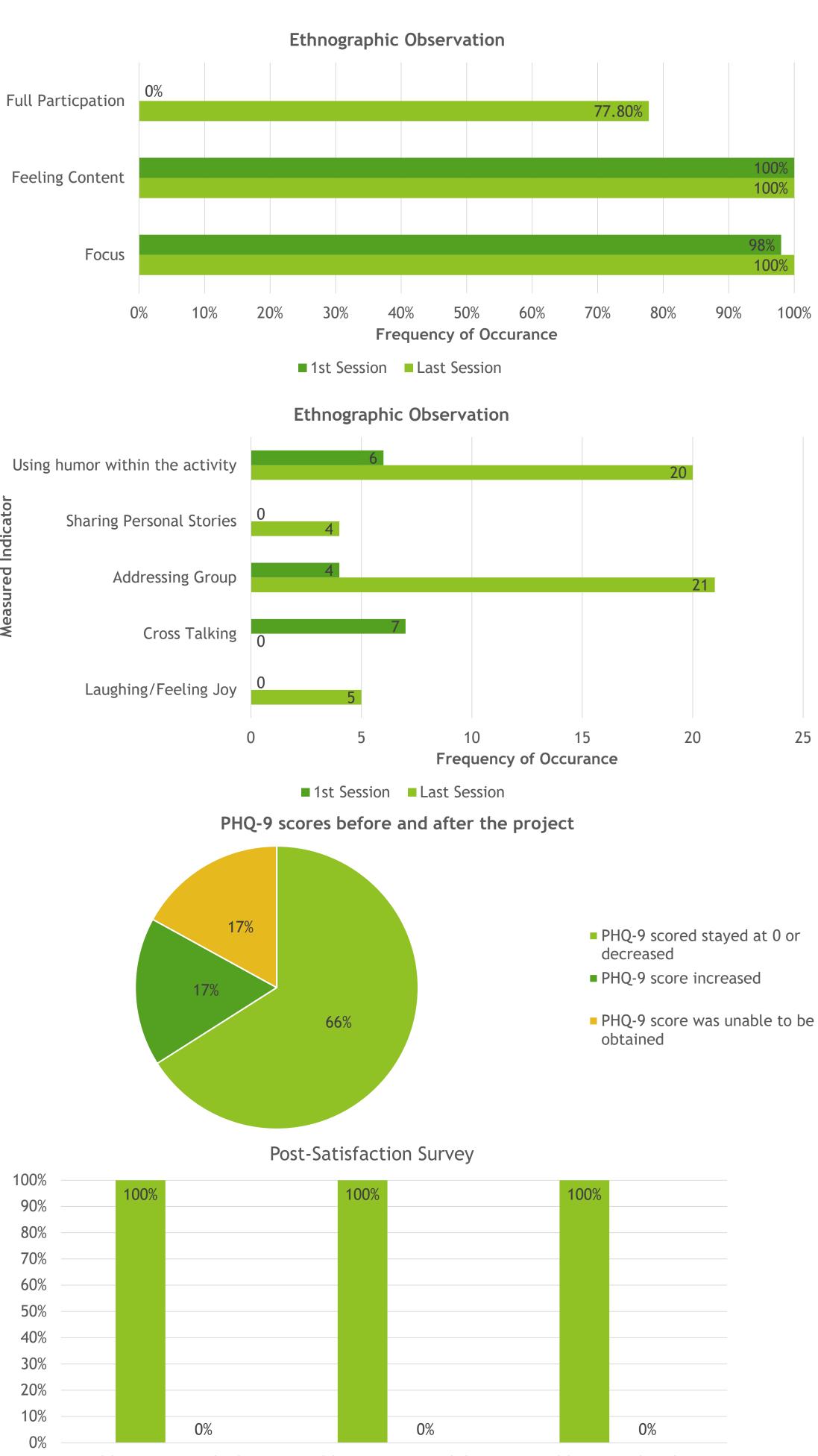
The Alzheimer's Poetry Project (APP) is an innovative program that uses telepresence robots to conduct interactive music, poetry, and dance sessions. The robot has a built-in screen with a camera and speakers on it, and the person leading the session will log onto the robot and will be able to interact with the members. Gary Glazner is the founder of APP and is someone that I will work closely with throughout this project. *"This program includes a training program of proven non-pharmacological interventions and resident-centered care tools to help improve the quality of life of elders and those with dementia and other psychosocial needs" (APP, 2004). Gary also has two other colleagues that will be doing music sessions as well. Jesse Neuman is a trumpet player and Anthony Hyatt is a violinist. All three of these people will help improve our member's quality of life by providing meaningful activities that involve music, poetry, and dancing.*





Mea





Explanation of Results

The 3 measures that were used for this project all had improvements or successes from the first session to the last:

- 66% of the participating members had decreased PHQ-9 scores or the scores that remained at 0

- All indicators the were measured from the ethnographic observations had improving results

- All participating members answered yes to each of the 3 postproject survey questions

Recommendations

One recommendation that I would change if I were to do this in the future would be to have more sessions. We had a situation where we need to get confirmation to be able to use the robot within the facility. There were also issues with trying to coordinate our schedule and Gary's due to all the activities that were already planned. Because of this, the number of sessions that we were planning to have got shortened. I also am going to recommend the staff to try and conduct similar interactive poetry sessions in the future. Gary was open to the potential of coming back to do more sessions, but these interactive activities are things that we would be able to conduct ourselves. Gary was great at providing us with different resources, tips, and tricks that he uses to run this session. I ran the culminating event myself, so I don't see of activities staff having any problem doing it themselves.

Myself, Gary, and Emily

Myself and Gary

Objectives

The main goals of this project include:

- Decreased PHQ-9 scores (or scores that stay at 0) from before the start of the project to after the completion of the project
- Have at least an 80% satisfaction level for each of the post project survey questions
- Improved ethnographic observation data from the first session to the last session
 - This observation highlights different "indicators" that were measured looking at shifts in a member's behavior and interactions
 - i.e., cross talking was observed 7 different times during the first session or there was 100% focus observed for

Would you want to do these
activities again?Would you recommend these
activities to be used atWould you say that these
activities improved your

Staff Testimonials

Emily VanOpdorp (Life Enrichment Director)- *"The Poetry Project/telepresence robot offered such a unique set of experiences to our members. I enjoyed witnessing and encouraging members to step out of their comfort zone as we worked together to bring these poems to life."*

Lynn Jaenke (Life Enrichment Aide)- "Many of the members participated in the creative poetry stories and were laughing at the jokes and stories that were created and shared. It was a wonderful experience for staff ad the members!"



This project turned out to be a huge success for our facility. Everyone

the last session

Steps

1. Conduct research about APP.

- 2. Reach out to Gary Glazner to schedule a training session and then other poetry sessions. I will also schedule times with Jesse and Anthony to schedule sessions with them as well.
- 3. Gary will observe one of our activities from the robot and will introduce himself to some of the members. During this observation, an ethnographic observation (explained in measures section) will be conducted for pre project data.
- 4. Myself and our activities team will go through Gary's training session and will learn some of his tips and techniques on how to provide a quality activity.
- 5. The sessions will be conducted over the course of a few weeks with Gary, Jesse, and Anthony.
- 6. During the culminating event, the same ethnographic observation will be conducted to determine post project data.
- 7. After the final sessions, I will conduct a post project survey with the participating members to determine its success.

another facility? overall quality of life?

■Yes ■No

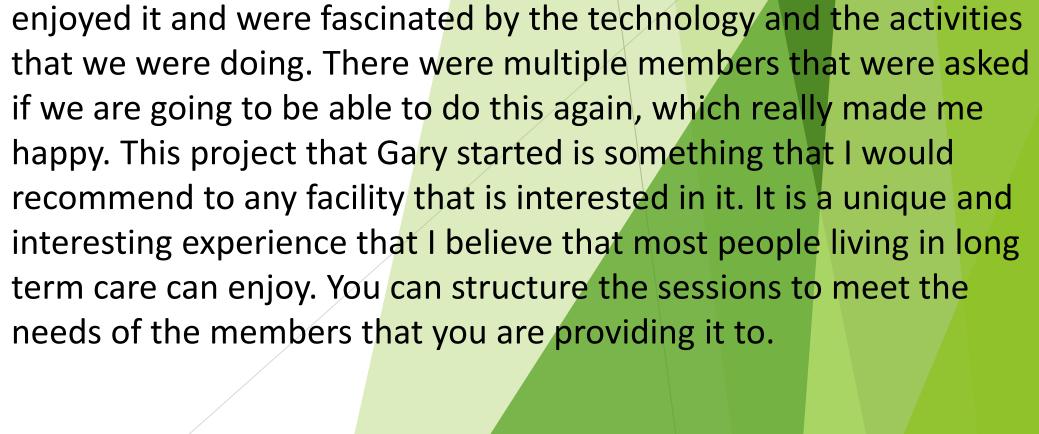
Sample Poem

Here is an example of a poem that was created by a group of members! Once the poem was created, we did a call and response and performed the poem!

Title: Favorite Animals

Dogs, that are a man's best friend. Giraffes with their super long necks. A big lion with its loud ROAR!! Monkeys eating all of the bananas. OOO OOO OOO!! *monkey noise* Ducks waddling across the street. Bunnies going hippity, hippity, hop!

This visual aid was used to help the members come up with what animals to put in the poem!



Acknowledgments

Gary Glazner- APP Founder and Director Anthony Hyatt- Violinist Jesse Neuman- Trumpet Player Katie Plendl- Administrator Emily VanOpdorp- Life Enrichment Director Trista Benn- Life Enrichment Aide Lynn Jaenke- Life Enrichment Aide UWEC Learning and Technology Services