

CAMPUS + COMMUNITY SUPPORT RESOURCES

Academics + Access:

- Student Success Center**  
2104 Centennial Hall | 715-836-2200  
Free tutoring, study skills assessments, writing lab, and academic assistance.

**Advising, Retention, and Career Center (ARCC)**  
2100 Vicki Lord Larson Hall | 715-836-3487  
Course scheduling, major changes, registration questions, as well as internships and career development.

**Services for Students with Disabilities (SSD)**  
2106 Centennial Hall | 715-836-5800  
Any accommodation or service needs related to long-or short-term disability.

**Center for International Education (CIE)**  
3 Schofield Hall | 715-836-4411  
Can assist international students, as well as students abroad who have a concern.

**Gender and Sexuality Resource Center (GSRC)**  
Davies Student Center 229 | 715-836-2693  
Resources and support for LGBTQIA+ students.

**Office of Multicultural Affairs (OMA)**  
Centennial Hall 1106 | 715-836-3367  
Support and resources for students of marginalized identities.

Registration + Finances:

- Blugold Central**  
1108 Vicki Lord Larson Hall | 715-836-3000  
Registration, billing and payments, financial aid, and records.

**Veterans Services**  
Schofield 20 | 715-836-3000  
Issues related to finances, access, and courses for veterans.

Wellness:

- Student Health Services**  
50 Crest Wellness Center | 715-836-5360  
Medical clinic for students. Appointments and walk-ins.

**Counseling Services**  
2122 Vicki Lord Larson Hall | 715-836-5521  
Mental health care for students. Appointments and walk-ins.

**Housing and Residence Life**  
Crest Wellness Center 222 | 715-836-3674

Food Insecurity:

- Campus Harvest Food Pantry**  
Brewer Hall 49 | 715-836-3629  
Student-only food pantry, entry with Blugold ID.

Dean of Students:

- Dean of Students Office**  
Schofield 240 | 715-836-5626

Safety:

- Police – UWEC**  
119 Crest Wellness | 715-839-4972  
Reporting crimes or safety concerns.

**Center for Awareness of Sexual Assault (CASA)**  
Brewer Hall 254 | 715-836-4357  
A confidential option for resources and assistance.

**Legal Services**  
Davies Student Center 220 | 715-836-4646  
Attorney for students, by appointment.

Community Resources:

Please visit the web for more info:

uwec.ly/DOSresources

STUDENT ALERT LEVELS

DANGEROUS STUDENT



- Verbal or overtly physical threats to harm self or others.
- Violent or overly dangerous behavior.
- Safety is an immediate concern.



CALL 911

DISRUPTIVE STUDENT



- Disruptive classroom behavior.
- Concerning content in assignments or email.
- Fellow students express fear or concern.



- Department Chair;  
Assistant/Associate  
Dean of the College

Dean of Students Office  
715-836-5626 or SOC Form

- Counseling Services  
715-836-5521

After Hours  
Crisis Call Center  
800-362-8255

DISTRESSED STUDENT



- Nervous or sad.
- Hungover in class.
- Dramatic weight change.
- Sudden changes in typical behavior.
- Marked changes in academic performance and attendance.



- ACADEMIC CONCERN  
Professor or Dept. Chair;  
or Assistant/Associate  
Dean of the College

CONSULTATION or REFERRAL  
Counseling Services  
715-836-5521

Dean of Students Office  
715-836-5626 or SOC Form

REPORTS + POLICIES

**Title IX Policy**  
In compliance with Title IX, the University of Wisconsin-Eau Claire does not discriminate on the basis of sex in employment or in educational programs or activities. It is our goal to maintain an environment free from harassment and discrimination. We proactively address sexual harassment, sexual assault , dating violence, domestic violence, and stalking and have established a system for the prompt and equitable resolution of complaints and grievances arising under Title IX.

Submit a Title IX incident report:  
uwec.ly/titleIX

**Bias**  
Knowing how, where and when to respond to an incident or act of hate or violence is crucial, as is having the proper protocol in place to address the issue. At UW-Eau Claire, we have a system in place and we need the help of everyone on campus to promptly and effectively identify and handle any incident that poses a threat to our community, our students or staff. Any action of a discriminatory nature, verbal, physical or otherwise, that is targeted at a person's race, ethnicity, religion, disability, sexual orientation or ancestry is considered a bias/hate incident.

Submit a bias/hate incident report:  
uwec.ly/BIRT

**Academic Misconduct**  
To help students achieve their full potential and protect the integrity of the whole student body, the behavior of UW-Eau Claire students is governed by UW System codes. A complete copy of the Student Academic Misconduct Disciplinary Procedures code may be found on the Dean of Students website.

Academic misconduct resources:  
uwec.ly/ch14

Non-academic misconduct resources:  
uwec.ly/ch17

**FERPA**  
Protecting the privacy of UW-Eau Claire students and their records is all of our responsibility. Our institution is held to the policies of the Family Educational Rights and Privacy Act (FERPA).

FERPA is a federal law that governs the privacy of student educational records, access to those records, and disclosure of information from them.

Read more about FERPA:  
uwec.ly/FERPA



# A CARING CAMPUS

supporting students through hardship

University of Wisconsin  
Eau Claire

There is no certain way to tell if someone is distressed. However, these indicators may often be seen among students in distress.

## NOTICE

- Reports depressed mood or anxiety impacting academic progress.
- Disproportionate reactions to reasonable conversations or discussions.
- Lack of interest in activities.
- Sudden lack of attendance or coursework submissions.
- Reports they are struggling to manage their feelings about stress or loss.

Steps to help you respond with care and concern.

### 1 IDENTIFY

- Signs of distress (unkempt, uncharacteristic behaviors, negative or poor tone, disruptive in the classroom, sudden lack of attendance, etc.).
- Alcohol or drug use.
- Anxiety or depression.

### 2 UNDERSTAND

- It's okay to ask students how they're doing. Students often feel comforted when faculty and staff notice that something is wrong.
- Build a rapport with the student if you're able and it's appropriate.
- Be genuine and gently show your concern.
- Try not to make judgmental statements.
- Try not to "fix" their problem.

### 3 REFER

- Refer the student to helpful resources based on the issues they disclose.
- If the student is reluctant to share information, feel free to mention some resources you feel might be helpful.
- Have resource information handy to give to students.
- It's sometimes helpful for students to have someone walk them to Counseling Services or other offices if they're nervous or reluctant.
- Submit student of concern report on the dean of students website.

### 4 FOLLOW UP

- Be sure to follow up with the student after your referral.
- Students appreciate knowing that faculty and staff are invested.
- Try to encourage, but refrain from "pushing" or "requiring" a student to use resources.
- Schedule a follow up with the student, but try not to contact them unless needed. Students are often dealing with quite a bit of stress.

## QUESTIONS/CONCERNS:

**Dean of Students**  
Room 240, Schofield Hall  
715-836-5626  
deanofstudents@uwec.edu

[uwec.edu/DOS](http://uwec.edu/DOS)

## Helping Students in Distress

The Students of Concern Team is chaired by the Dean of Students office and comprised of faculty and staff across campus with a vested interest in student success and support. This team meets regularly to plan how best to provide support and guidance to students experiencing significant issues.

If you feel that a student would benefit from visiting with the Dean of Students office, use this link to submit a Student of Concern form to provide us with information so we can reach out and offer support.

## Dean of Students

The Dean of Students Office and Students of Concern Team work to identify individuals who need assistance in order to avert crises and keep both the student and campus community safe and healthy.

**Dean of Students Office**  
Room 240, Schofield Hall  
715-836-5626  
deanofstudents@uwec.edu

[uwec.ly/SOC](http://uwec.ly/SOC)



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