



2023 CHAASE ANNUAL REPORT

University of Wisconsin
Eau Claire

College of Business



CHAASE BOARD OF ADVISORS

CHAASE provides guidance and support for students through real-world experiences and prepares them for the challenges and excitement of their careers. We appreciate and depend on the great collaboration of our board of advisors.



Patrick Carroll, Wipfli
Dr. Gene Decker, UWEC (Emerti)
Scott Frank, Oak Park Place
Monica Friedman, Life Care Services (LCS)
Doug Fullaway, FourteenPlus, LLC
Erin Hilligan, Lifespark
Marleah Keuler Grahek, M3 Insurance
Kris Krentz, Skaalen Retirement Services
Kevin Larson, Spring Valley Senior Living and Health Care (Past Chair)
Dinah Martin Kmetz, Saint Therese
Matt Mauthe, Illuminus (Chair)
David Mills, North Shore Healthcare

Bob Molitor, The Alden Network
Sondra Norder, St. Paul Elder Services (Vice Chair)
Philip Samuelson, The Evangelical Lutheran Good Samaritan Society
Peter Schuna, Pathway Health Services
Melissa Schneider, Episcopal Homes
Erin Shvetzoff Hennessey, Health Dimensions Group
Bob Siebel, Carriage Healthcare Companies, Inc.
Ken Smith, Direct Supply
Amy Vehrs, CliftonLarsonAllen
Debra Waedt, Presbyterian Homes & Services

A LETTER FROM THE CHAIR

For more than 50 years, the UW – Eau Claire Health Care Administration program has produced quality administrators tasked with molding the future of aging services. It has become a national model of success that universities throughout the country strive to emulate. The hard work and dedication of so many individuals over the years has not gone unnoticed!



During the past year, the CHAASE Advisory Board, faculty, and staff have dedicated a great deal of time to the creation of a new strategic plan. This work is vital to our future success as it provides a clear roadmap to follow. The three-year strategic plan includes five focus areas:

1. Student Success. CHAASE and the HCAD program will provide students with multiple high-impact practices where they can learn, network, and pursue career opportunities.
2. HCAD Program Quality. CHAASE and the HCAD program will continue to provide high quality educational and learning experiences, by supporting faculty and staff, and engaging with organizations in the field.
3. Presence and Partnerships. CHAASE will continue to advance its visibility and role as a national leader in the health and aging services profession, to continue to build future leaders to serve the aging population and serve as a voice of what “could be.”
4. Fund Development. CHAASE will continue to pursue fundraising efforts to support the goals of CHAASE and the work of HCAD students and faculty.
5. Equity, Diversity, Inclusion, and Belonging (EDIB). CHAASE will work to enhance and increase EDIB within the HCAD program and within CHAASE-related activities.

The CHAASE Advisory Board is dedicated to advocating for and enhancing the experience of our students. Ensuring that our students are prepared for future leadership responsibilities is the hallmark of our program. The support that our preceptors and residency sites provide is critical to our success. We appreciate the efforts of our faculty, staff, directors, donors, and alumni in supporting the Health Care Administration program.

Respectfully,

Matt Mauthe, HCAD 05'
FACHCA, CNHA, CALA
Chief Executive Officer, Illuminus

OUR VISION FOR THE FUTURE

CHAASE STRATEGIC PLAN

The University of Wisconsin - Eau Claire Center for Health Administration and Aging Services Excellence (CHAASE) was established in 2000 to serve the ever-changing health care needs of the upper Midwest. CHAASE supports the UW-Eau Claire Health Care Administration (HCAD) program through financial and programming assistance.

VISION

CHAASE will be a national leader focused on the profession of health administration and aging services.

MISSION

Develop aging services leaders by fostering connections between academics and practice.

OUR ASPIRATIONAL GOALS

1. Student Success

- CHAASE and the HCAD program will provide students with multiple high-impact practices where they can learn, network, and pursue career opportunities.

2. HCAD Program Quality

- CHAASE and the HCAD program will continue to provide high quality educational and learning experiences, by supporting faculty and staff, and engaging with organizations in the field.

3. Presence and Partnerships

- CHAASE will continue to advance its visibility and role as a national leader in the health and aging services profession, to continue to build future leaders to serve the aging population and serve as a voice of what “could be.”

4. Fund Development

- CHAASE will continue to pursue fundraising efforts to support the goals of CHAASE and the work of HCAD students and faculty.

5. Diversity within CHAASE and HCAD

- CHAASE will work to enhance and increase Equity, Diversity, Inclusion, and Belonging (EDIB) within the HCAD program and within CHAASE-related activities.

MEET THE HCAD TEAM



Dr. Jennifer Johs-Artisensi
Professor & HCAD
Program Director



Dr. Frances Hawes
Assistant Professor



Dr. Lindsey Creapeau
Assistant Professor &
CHAASE Interim Director



Professor Natalie McMurry
Administrative Residency
Coordinator & Instructor



Kylie Richter
Department Assistant



Jacob Hall
HCAD/CHAASE Events &
Outreach Coordinator



Jenna Thieding
CHAASE Student Intern
Class of 2025



Emma Cochran
CHAASE Student Intern
Class of 2026

FACULTY PARTNERSHIPS

LeadingAge

Dr. Jennifer Johs-Artisensi serves on the LeadingAge University Council, which provides practical input to national staff on student initiatives and opportunities for collaboration with universities.

ACHCA

Dr. Lindsey Creapeau serves as the chair of the Dr. Kevin Hansen Student Poster Exposition workgroup and as a member of the National Convocation Planning Committee.

NAB

Dr. Jennifer Johs-Artisensi was elected as the 2022 Chair Elect for the National Association of Long Term Care Administrator Boards.

Gerontological Society of America

Dr. Frances Hawes serves on the Social Research and Policy and Practice Award Review Panel and the Gerontological Society of America Educator Resource Development Workgroup.

Vision Centre

Dr. Jennifer Johs-Artisensi serves on the Vision Centre Advisory Council and Dr. Lindsey Creapeau serves on the Silver Brick Road Committee Workgroup.

The Advancing Workforce Analysis and Research for Dementia (AWARD) Network:

Dr. Frances Hawes serves on the internship program selection committee.

UWEC ACHCA

AMERICAN COLLEGE OF HEALTH CARE ADMINISTRATORS STUDENT ORGANIZATION

SPRING UPDATE

In the spring semester, ACHCA had an average attendance of 55 members plus our nine executive board members at our bi-weekly general meetings. Our social events, including pot a plant, bowling with the professors, bingo, and painting, were well attended by all members. Fundraising events were successful and aimed at local restaurants, such as Vibe Nutrition and El Patio, to help students get involved in the local community. For volunteer events, we expanded the facilities we went to in the area; the residents and students both had a great time engaging with one another. To incentivize more members attending volunteer events, we decided to add criteria of being an active volunteer within ACHCA to one of the two scholarships we sponsor.

We had a variety of guest speakers come to our general meetings and talk about their own experiences, such as administrators from Mayo Clinic, talent recruitment specialists from Health Dimensions Group, and our outgoing residency cohort. Additionally, we had six of our nine executive board members attend the National ACHCA Convocation, all of whom brought back ideas to further our student chapter and to become more involved in National ACHCA. This was a very successful semester and we look forward to the new executive board bringing their ideas to the organization!

-Shay VanEyII, ACHCA President and Annabelle Howat, ACHCA Vice President



UWEC ACHCA

AMERICAN COLLEGE OF HEALTH CARE ADMINISTRATORS STUDENT ORGANIZATION

FALL UPDATE

Throughout 2023, our student chapter of ACHCA held general meetings every other Monday as well as monthly social, volunteer, and fundraising events. At these meetings, the group hosted guest speakers from various aspects of the health care field. Health care professionals shared their role and knowledge on their current and past positions, giving useful advice to students for their own future based on what they have learned along their journey. This includes guest speakers from the National ACHCA Executive Board, Healthcare Workforce Training Institute, and the UWEC HCAD professors. A big focus of the student chapter this year was connecting underclassmen with upperclassmen. Through group activities the student chapter was able to improve the relationships of members, making it more comfortable for them to ask questions as they arose.

Monthly volunteer events involved students gaining experience in long-term care facilities in the area, helping with social activities, and interacting with residents. Creative social activities helped members network and build connections with fellow HCAD students. Events have included bingo, shirt painting, an off-campus cookout, and our HCAD open house. Fundraising events at local restaurants assisted in making our social and volunteer events possible, in addition to helping fund two scholarships ACHCA will award to HCAD students in spring of 2024.

-Lily Kiffmeyer, ACHCA President and Heston Amble, ACHCA Vice President



2023 CHAASE SPRING BANQUET

Every year outstanding students, preceptors, and friends of the University of Wisconsin - Eau Claire Health Care Administration program are recognized at the annual spring banquet hosted by CHAASE. This year, over 350 participants attended the event which was held April 21, 2023 at the Lismore Hotel. The theme for the banquet was "It Starts with Us." The banquet began with a welcome from the UWEC Provost and Vice Chancellor for Academic Affairs, Dr. Patricia Kleine. This was followed by the keynote speaker, LaShuan Bethea, Executive Director of the National Center for Assisted Living (pictured). Annual CHAASE awards, student scholarships, and applied leadership project poster awards were all recognized during the banquet, including recognizing Dr. Douglas Olson for his recent retirement and his incredible dedication and contribution to the HCAD program.



SPECIAL THANKS TO OUR 2023 CHAASE BANQUET SPONSORS!

PLATINUM SPONSORS



GOLD

- Azura Memory Care
- Carriage Healthcare Companies, Inc.
- Ebenezer
- Health Dimensions Group
- Heritage Senior Living
- Lifespace Communities
- Marquis Companies
- Monarch Healthcare Management
- North Shore Healthcare
- Pathway Health

SILVER

- Eden Senior Care
- Evangelical Lutheran Good Samaritan Society
- Jones-Harrison Senior Living
- MatrixCare
- Mayo Clinic Health System
- M3 Insurance
- Oak Park Place
- Presbyterian Homes & Services
- RM Management
- Vision Centre

BRONZE

- American Lutheran Communities
- Benedictine
- Bethany St. Joseph Care Center
- BHI Senior Living
- Brewster Village
- Cassia
- Direct Supply
- Dove Healthcare
- Edgewater Haven Nursing Home
- Lifespark
- Luther Manor - A Life Plan Community
- Minnesota Masonic Home
- Rennes Group
- St. Paul Elder Services, Inc.
- Wisconsin Assisted Living Association (WALA)

HCAD & CHAASE EVENTS



ACHCA CONVOCATION

Dr. Lindsey Creapeau, Dr. Jennifer Johs-Artisensi, and 12 health care administration students attended the 2023 ACHCA Convocation April 24th-27th in Baltimore, MD. Faculty and students attended educational sessions, performed volunteer duties, and networked with long-term health care leaders from across the country.

Luke Bjorklund ('24), McKenna Campbell ('24), Karla Gomez ('25), Mitch Gordon ('24), Brad Heap ('25), Lily Kiffmeyer ('25), Addison Platt ('24), Carissa Prestholdt ('25), Michael Schumacher ('24), and Shay VanEyll ('24) presented at the Dr. Kevin Hansen Student Poster Memorial Exposition, sharing results of student and faculty research collaborations.

The 2023 ACHCA Convocation was a great opportunity to further my knowledge of what is up and coming in the health care administration field, network with seasoned administrators who gave valuable advice, and reiterated the importance of being part of associations. I built connections with the fellow students who came from UW - Eau Claire as well as those from other universities. I learned a lot from health care professionals about administration, next steps in schooling and certifications, and how ACHCA is a great resource to have as I begin as a health care leader.

Having attended convocation two years in a row, I have already begun to see the benefits of being involved in ACHCA at the university and campus. Additionally, our faculty have given us the confidence and resources to be successful and stand out at these conferences - I feel very prepared for my future career. I am thankful for the opportunity and am excited to continue in this field and be part of furthering long-term care and advocating for our aging population.

- Annabelle Howat



HCAD & CHAASE EVENTS



WHCA/WICAL SPRING CONFERENCE

Dr. Creapeau, Dr. Johs-Artisensi, Professor McMurry, and 36 Health Care Administration program students attended the 2023 WHCA/WiCAL Spring Conference & Expo April 12th-14th. HCAD juniors had the opportunity to gain insights into current long-term care issues, engage in networking, participate in volunteer activities, and more. Dr. Johs-Artisensi presented a session on Thursday entitled "Policies, practices, and people impacting residential care recipients' quality of life and well-being" based on her recent textbook. On Friday, Dr. Creapeau, Jen Brown ('23), David Burville ('23), Emily Mulberry ('24) and Kaiya Shrader ('22) had the opportunity to share more about recruitment and retention strategies for Gen Z students.



DIRECT SUPPLY

In March of 2023, our partners at Direct Supply hosted a group of UWEC Health Care Administration program students. We all had a wonderful time taking the opportunity to explore partnerships in healthcare and become familiar with one of the many organizations that exists to support, innovate, and advocate for our industry and the individuals we serve. We also want to thank CHAASE for sponsoring this opportunity! Without this group of advocates and alumni, opportunities like this would not exist.



HCAD & CHAASE EVENTS

OPEN HOUSE



HCAD faculty and staff organized an open house event in the fall and spring semesters, welcoming both current and prospective health care administration students. These sessions provided excellent chances for students to engage with faculty, gain insights into program offerings, network with HCAD peers, explore diverse career paths, and enhance their understanding of the application procedure.

LEADINGAGE



In November 2023, Dr. Jennifer Johs-Artisensi attended the LeadingAge Annual Meeting and Exposition in Chicago with eight students who earned scholarships to their student program. This would not have been possible without the support of CHAASE, friends and supporters of our program, and LeadingAge for providing such an amazing educational and networking opportunity for our students.

HOSA



2022-2023 CHAASE Student Interns Jenna Thieding, ('25, *left*) and Michael Schumacher, ('24, *right*) attended the Wisconsin HOSA Conference in Wisconsin Dells, WI. They met and networked with high school students to educate them about the UW-Eau Claire Health Care Administration program. Attending students were very engaged and interested in the program, and Jenna and Michael furthered connections with high school counselors.

MODULE

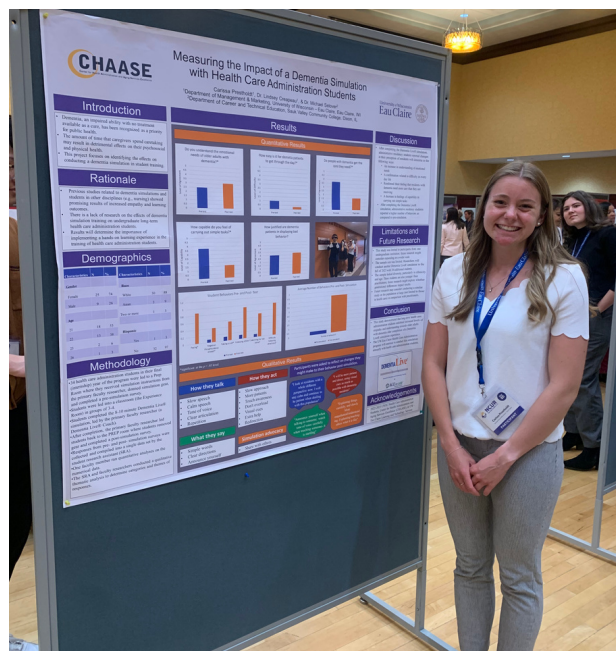


In January, April, and September, students in the Administrative Residency program reconvened on campus for their in-person learning modules. During these modules, senior students had valuable opportunities to network not only among themselves, but also with upcoming cohorts and CHAASE board members, fostering stronger connections within the HCAD Blugold alumni network.

HCAD & CHAASE EVENTS

NCUR

UW-Eau Claire hosted 3,600 college students and faculty members for the National Conference on Undergraduate Research (NCUR) on April 12th-15th. Students, faculty, and staff interacted and networked with people from across the country, learned more about research, attended a Futures Fair with employers and graduate schools, watched great artistic performances, volunteered, and engaged in entertaining activities on campus and downtown Eau Claire. HCAD students Luke Bjorklund ('24), Karla Gomez ('25), Carissa Presholdt ('25), Michael Schumacher ('24), and Jenna Thieding ('25) presented at the 2023 conference.



WHCA/WICAL CARE CLASSIC

HCAD seniors Peter Vander Meer (*left*), Luke Bjorklund (*middle*), and Michael Schumacher (*right*) participated in the WHCA MacKenzie Classic Golf Outing and Scholarship Fundraiser on July 17th, 2023. This event proved to be another fantastic networking opportunity, contributing to the wonderful community associated with this event. Special thanks to Professor McMurry for generously volunteering at the outing to champion the future of long-term care!



NATIONAL INVESTMENT CONFERENCE

Dr. Creapeau, along with Hannah Keach ('24, *left*) and Caitlin Mylly ('24, *right*), attended the National Investment Conference in Chicago last September. They engaged in interviews, got professional headshots, and attended enlightening sessions on Alzheimer's Disease, dementia, and aging. It was truly a fantastic event to be a part of!



HCAD & CHAASE EVENTS



On October 5th & 6th, the members of the '25 HCAD cohort immersed themselves in the Fall 2023 LeadingAge Wisconsin Conference in Green Bay, Wisconsin. This two-day event proved to be an invaluable experience, offering our future health care administrators a unique platform to learn industry insights, listen to speakers, and cultivate professional connections that are pivotal for their futures in the world of long-term care.

Minnesota Gerontological Society

Under the guidance of Dr. Hawes, residency student Michael Beckfield ('23) presented his leadership project poster at the Minnesota Gerontological Society Spring Annual Pre-Conference on March 17th. Michael assisted in decreasing the number of falls experienced at Friendship Village of Bloomington by implementing fall prevention technology for resident rooms. Michael showcased his project during a 20-minute presentation and responded to a series of questions from higher education students, faculty, and aging services professionals regarding methodology and results.



AHCA/NCAL

Dr. Hawes worked closely with several individuals at AHCA/NCAL in collaboration with four HCAD students (L-R): Addison Platt, Tessa Peterson, Rose Riedmaier, and Alexis Pham, to train as Silver Award examiners during spring semester 2023. The students, along with Dr. Hawes, completed the virtual AHCA/NCAL-led training, and the students worked on examiner teams with licensed administrators from across the country to review Silver Award applications.



HCAD & CHAASE EVENTS



Our first "Meet the CHAASE Board" event was a huge success! The event had many student attendees, along with dedicated board members, who actively engaged in insightful networking sessions. Attendees relished the opportunity to exchange ideas and experiences.

The highlight of the event was a networking lunch where our CHAASE board members interacted with students, sharing wisdom from their professional journeys. As the afternoon unfolded, our HCAD residency students and those from the '24 and '25 cohort rotated among tables, providing an opportunity to create connections with CHAASE board members. These conversations offered a deeper understanding of their diverse experiences, career trajectories, and insights into the landscape of long-term care leadership.

We want to thank the CHAASE board members for their generosity in sharing their time and knowledge. Their contributions have undoubtedly enriched the knowledge and aspirations of our future leaders, allowing for meaningful collaboration within the HCAD community.



2023 CHAASE AWARDS



LIFETIME ACHIEVEMENT DR. GENE DECKER

Dr. Gene Decker, affectionally referred to as “The Godfather” of the University of Wisconsin - Eau Claire Health Care Administration program, played a pivotal role in spearheading the program’s development. He spent his early years fortifying the program, developing the practicum (administrative residency) experience, and recruiting sites, preceptors, and students. Dr. Decker was the advisor of ACHCA’s first student chapter at UWEC, played an integral role in establishing CHAASE, and has been an emeriti member of the CHAASE Advisory Board for several years.

PRECEPTOR OF THE YEAR KRISTI VATER



This award recognizes the contribution and leadership by a preceptor of the HCAD program. Kristi is a Health Center Administrator at Capitol Lakes in Madison, Wisconsin. She is a 2001 UWEC HCAD graduate and has a Master’s in LTC Administration. She has served as a preceptor since 2007 and has hosted 12

residency students. Kristi is known for empowering her students and giving them opportunities to build confidence and gain competence.

DISTINGUISHED ALUMNI DINAH MARTIN KMETZ



This award recognizes distinguished service to the field in a manner that brings credit upon the award recipient and UW-Eau Claire. Dinah serves as the Executive Director of Project Management at St. Therese. She is a 2003 UWEC HCAD graduate and has a Master’s in Business Administration.

She is a member of the CHAASE Advisory Board and served as a preceptor for many years. Dinah is well-loved by the teams she has led and the residents and families she has served.

DISTINGUISHED STUDENTS MEGAN KALTHOFF & JEN BROWN



This award recognizes exceptional performance and extra contributions by a student in the HCAD program. Megan (*left*) served as the ACHCA President last year and attended the 2022 National ACHCA convocation. Jen (*right*) served as the ACHCA Vice-President last year and was a panelist at the

WHCA/WiCAL conference and LeadingAge conference. Megan and Jen are confident leaders who have shown committed engagement to the HCAD program.

DISTINGUISHED SERVICE JOHN SAUER



This award recognizes the commitment of individuals to the advancement of CHAASE and the HCAD program. John recently retired from LeadingAge Wisconsin, where he served as the President and CEO for the last 34.5 years. He has been an instrumental partner to CHAASE and the

HCAD program, bridging our academic program with the provider community and helping our students have the experiences, networks, and opportunities that set new leaders in our profession up for success.

SCHOLARSHIPS



CONGRATULATIONS SCHOLARSHIP RECIPIENTS!

We are pleased to announce that approximately \$40,000 in scholarships were awarded to health care administration students for the 2023-2024 academic year. Congratulations to all of the student recipients! Thank you to our supporters for making these scholarships possible.

Alden Senior Living

Mitch Gordon & Shay VanEyll

ACHCA Student Chapter

Alexa Crumb & Kayla Stanke

Benedictine

Kaylee Engel

Brian R. Schoeneck

Katie Shellhorn & Michael Schumacher

Care Providers of Minnesota

Grace Denstad

Civic Engagement

Annabelle Howat

Dave Brenne Memorial

Matthew Prouty

Dr. Kevin Hansen Memorial

Alexis Pham

Gene Decker

Emily Mulberry

Illuminus

Addison Platt

LeadingAge Wisconsin/Value First

Emma Cochrane, Ryan McNicoll, & Jenna Thieding

Life Care Services

Heston Amble

M3 Insurance

Morgen Schmid

Michael J. Christensen

Meadow Wilson

Monarch Healthcare Management

Lily Kiffmeyer

North Shore Healthcare

Mary Martin

Oak Park Place Achievement

McKenna Campbell & Anna McCleary

Presbyterian Homes & Services

Emma Hamilton & Anna Sands

Tri Country Medical Alliance

Tessa Peterson

Wisconsin Health Care Association and Wisconsin Center for Assisted Living

Jamie Challes, Matthew Donovan, Olivia Fladhammer, Kami Krumenauer, & Emily Martel

Wisconsin Health Care Association and Wisconsin Center for Assisted Living - Excellence

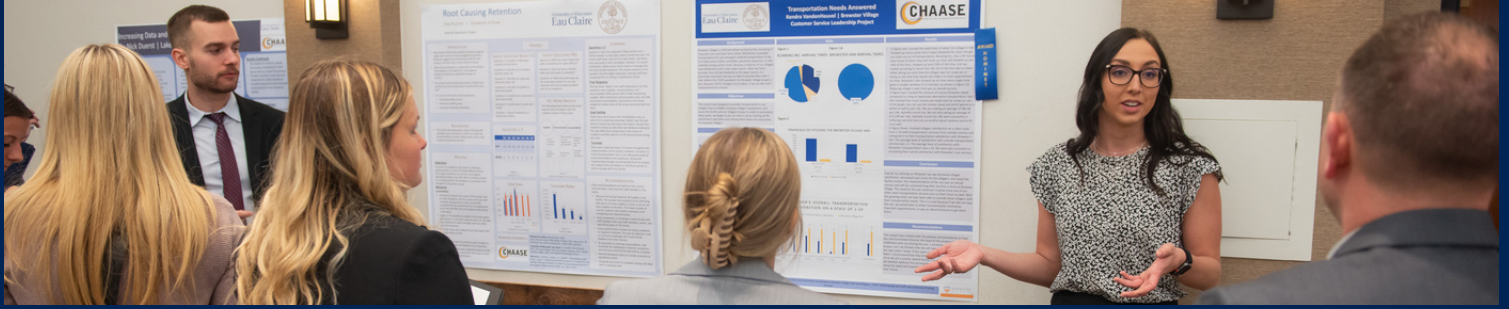
Karla Gomez & Carissa Prestholdt

FRESHMAN SCHOLARSHIPS

Alden Health Care & Senior Living

Innesah Cernohouse

LEADERSHIP PROJECTS



2023 ADMINISTRATIVE RESIDENCY LEADERSHIP PROJECTS

Each student completes three leadership projects during their year-long administrative residency. One project focuses on improving operations, another with enhancing resident services, and the final project on making connections in the community. Each student is responsible for submitting a formal proposal and planning and managing the project. One of these projects is then presented in a poster format at the annual CHAASE Banquet. Organizations report that many of these projects lead to significant changes in services to seniors that continue within their communities long after the students complete their residency experiences.

2023 LEADERSHIP PROJECT AWARD WINNERS

INTERNAL OPERATIONS

BEN CLARK



PROJECT
Veterans Home Project

RESIDENCY SITE
Wisconsin Veterans Home

PRECEPTOR
Megan Corcoran and Katie Plendl

FINALISTS

Jen Brown - Safety Committee
Brooke Lynch - STTS: The Stoplight Training Tracking System

CUSTOMER SERVICE

KENDRA VANDENHEUVEL



PROJECT
Transportation Needs Answered

RESIDENCY SITE
Brewster Village

PRECEPTOR
Taya Walk

FINALISTS

Jacqueline Carlucci - Patient Advocate Program
Katie Haanstad - Creating a More Homelike Environment by Eliminating Overhead Paging
Hannah Peroshek - eMenuChoice

EXTERNAL RELATIONSHIPS

HALEY PETERSON



PROJECT
Using our "Third-Eye" to Reduce Re-Hospitalizations

RESIDENCY SITE
Wynscape Health and Rehabilitation at Wyndemere

PRECEPTOR
Katie Patzelt

FINALISTS

Danielle Auger - Community Connections
Ashtyn Okreglicki - Dementia Care Solutions

INNOVATIVE

MICHAEL BECKFIELD



PROJECT
Friendly Fallers: Modernizing Fall Prevention

RESIDENCY SITE
Friendship Village of Bloomington

PRECEPTOR
Jennifer Bever

FINALISTS

Will Painter - HEAR WI: Improving Access to Audiology Services for Seniors
McKenna Puls - A Unique Winter Experience
Josh Shackelford - Scents of Memories: Exploring the Therapeutic Benefits of Aromatherapy for Dementia Care

2023-24 ADMINISTRATIVE RESIDENCY PLACEMENTS

The health care administrative residency is an integral part of our students' education. Encompassing 50 weeks, students become part of an integrated team where they apply their skills and classroom knowledge in an actual health care setting. Upon completion, students are prepared to begin performing as emerging leaders and managers in health care.

Administrative Residency Sites

American Lutheran Communities - Menomonie, WI	Marquis Tualatin, OR
Bethany St. Joseph Care Center, WI	Martin Luther Care Center, MN
Birchwood Senior Living, MN	Minnesota Masonic Home Care Center, MN
Boutwells Landing, MN	Oakwood Health Services, WI
Brewster Village, WI	Oakwood Village Prairie Ridge, WI
Capitol Lakes, WI	Presbyterian Homes of Bloomington, MN
Catholic Eldercare, MN	Providence Place Senior Living, MN
Clement Manor, WI	Rennes Health & Rehab Center - De Pere, WI
Covenant Living, CO	Skaalen Retirement Services, WI
Crossroads Care Center Sun Prairie, WI	St. Paul Elder Services, Inc., WI
Edenbrook Lakeside, WI	The Bay at Eastview Health and Rehabilitation Center, WI
Friendship Village of Bloomington, MN	The Estates at Chateau, MN
Green Hills, IA	The Estates at St. Louis Park, MN
Hammond Health Services, WI	The Rehabilitation Center at Sandalwood, CO
Hayward Area Memorial Hospital & Water's Edge, WI	The Villas at Brookview, MN
Johanna Shores, MN	Wisconsin Veterans Home at Chippewa Falls, WI
Marquardt Village, WI	Woodbury Senior Living, MN



2023 PROGRAM GRADUATES & NEW EMPLOYMENT

Student	Position	Company
Danielle Auger	Admissions Coordinator/AIT	Monarch Healthcare Management
Jaymar Basilio	Household Coordinator	Presbyterian Homes - Flagstone
Michael Beckfield	Post Acute Administrator	Pathway Health - Emerging Leader Program
Jen Brown	Administrator in Training	Monarch Healthcare Management
David Burnville	Administrator in Training	Monarch Healthcare Management
Maddie Cahoon	Care Manager	Molina Healthcare
Brie Callen	Float Team LNHA & LALD Consultant	Volunteers of America
Jacqueline Carlucci	Assistant Administrator	Alden Valley Ridge Rehabilitation and Healthcare Center
Ben Clark	Business Office Manager	Maple Hill Senior Living
Katie Haanstad	Assistant Administrator	Bell Tower Residence
Leah Hagen	Assistant Residence Director	Southview Senior Communities - Lilydale Senior Living
Abby Holmes	Talent Acquisition Specialist	Health Dimensions Group
Kyla Ihm	RCAC Administrator	New Glarus Home
Viana Johnson	Executive Director	North Shore Healthcare - Twin Ports Health Services
Megan Kalthoff	Resident Services Manager	Walker Methodist Plaza
Madison Kelly	Assistant Administrator	North Ridge Health and Rehab
Felicia Kwak	Housing Director of Assisted Living	Comforts of Home Assisted Living - White Pine Senior Living
Gally Lee	Business Assistant	Northwest Dental Group
Brooke Lynch	Household Coordinator	Presbyterian Homes & Services - Lake Minnetonka Shores
Stacey Noeldner	Household Coordinator	Presbyterian Homes & Services
Ashtyn Orglicki	Assistant Administrator	Edenbrook of Appleton
Maggie Oliverius	Administrator	Ebenezer - Grand Village
Dan Pelletier	Administrator	Cassia
Hannah Peroshek	Administrator	Cambridge Senior Living - Hudson
Haley Peterson	Administrator in Training	Hale Nani Rehabilitation & Nursing Center
McKenna Puls	Administrator	Marinuka Manor
Rouhan Richardt	Administrator	Wellington Place
Adeline Schoenherr	Float Administrator in Training	Monarch Healthcare Management
Josh Shackelford	Assistant Administrator	Alden Estates of Jefferson
Colin Sumner	Executive Director	North Shore Healthcare - Meadow View Health Services
Kendra VandenHeuvel	Administrator	Rennes Health and Rehab - Appleton, WI
Bao Vue	Assistant Administrator	Heritage Square Health Care Center

Five students did not report employment.

PUBLICATIONS, GRANTS, & PRESENTATIONS



PUBLICATIONS

Creapeau, L. J. G. (2023). Mining for gold: Recruiting successful leaders to long-term care administration. *Journal of Health Administration Education*, 39(2), 215-236.

Creapeau, L. J. G. & Johs-Artisensi, J. L. (2023). Developing alumni begins with the student experience: A thriving model of a long-term care administration program. *Journal of Health Administration Education*, 40 (1), 39-50.

Hawes, F. M., & Tavares, J. (in press, 2023). Religious involvement and the impact on living alone and depression: An examination of gendered pathways post-widowhood. *Journal of Applied Gerontology*.

Hawes, F. M., & Jones, C. (2023). Domestic intercultural experiential learning: A case study working with the Afghan refugee population. *Journal of Global Responsibility*. 14(4), 516-529

Hawes, F. M. (2023). Leading through loss: Experiences of nursing home administrators-in-training during the COVID-19 pandemic. *OMEGA - Journal of Death and Dying*. DOI: 10.1177/00302228231189847

Hawes, F. M., & Wang, S. (2023). Occupational stress and job satisfaction of immigrant and minority long-term care workers. *Journal of Gerontological Nursing*. 49(11), 42-52

Hawes, F. M. (2023). Supporting facility management: The urgent need for better grief support in nursing homes. *McKnight's Long Term Care News*.

Johs-Artisensi, J. L., Hawes, F. M., & Creapeau, L. J. G. (2023). Silver linings: A qualitative analysis of nursing home innovations accelerated by the COVID-19 pandemic. *Journal of Health and Human Services Administration*, 46 (2), 77-105.

GRANTS

Cohen, M. & Hwang, A., Tavares, J. Hawes, F. (2023) Tracking progress on person-centered care: What does it really cost us to ignore patient preferences? Co-Investigator, Scan Foundation.

Creapeau, L. J. G. (2023). Measuring the impact of a dementia simulation with health care administration students. Principal Investigator, College of Business, University of Wisconsin – Eau Claire.

Creapeau, L. J. G., & Johs-Artisensi, J. L. (2023). Swipe to success: Case study of an undergraduate academic program's use of social media to increase program visibility and student engagement. Co-investigator, Office of Research and Sponsored Programs, University of Wisconsin – Eau Claire

Hawes, F. M. (2023) The impact of workplace demands and resources on the job satisfaction of minority and immigrant CNAs, Principal Investigator, Office of Research and Sponsored Programs Student Faculty Collaboration Grant.

Hawes, F. M (2023). Experiences and attitudes of nursing home administrators in training, Principal Investigator, Office of Research and Sponsored Programs Student Faculty Collaboration Grant.

Hawes, F. M (2023). Leading through loss: Experiences of nursing home administrators in training, Principal Investigator, College of Business Summer Research.

Hawes, F. M. & Sabatini, S., (2023) Cross-national comparative analysis of dementia care and long-term services and supports for older adults in the United States and England, Principal Investigator, Blugold Commitment Grant International Fellows Program.

Johs-Artisensi, J. L., Creapeau, L. J. G. (2023). Long-term care leadership career pathways and exploring preceptor perceptions. Co-investigator, Office of Research and Sponsored Programs, University of Wisconsin – Eau Claire

CONFERENCE PRESENTATIONS

Beckfield, M. & Hawes, F. M. (2023). Friendly Fallers Friendship Village of Bloomington. Minnesota Gerontological Society Annual Meeting, St Paul, Minnesota.

Bjorkland, L., Gomez, K., Hawes, F. M., Wang, S., Creapeau, L., Johs, J. (2023). Grief support in nursing homes. ACHCA Annual Convocation, Baltimore, Maryland.

Bjorkland, L., Gomez, K., Hawes, F. M., Wang, S., Johs-Artisensi, J., Creapeau, L. (2023). Grief support and burnout in nursing homes. NCUR, Eau Claire, Wisconsin.

Campbell, M., Young, E., & Hawes, F. M. (2023). Leading through loss: Attitudes and experiences of nursing home administrators in training. ACHCA Annual Convocation, Baltimore, Maryland.

Creapeau, L. J. G. (2023). Brain and body group fitness program for those with dementia and their caregivers through community partnership. Poster presentation at the Alzheimer's Association International Conference®, Amsterdam, Netherlands.

Gomez, K., Bjorklund, L., Hawes, F. M., Wang, S., Creapeau, L. J. G., & Johs-Artisensi, J. L. (2023). Grief support in nursing homes. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Hawes, F. M. & Wang, S. (2023). The impact of workplace demands and resources on the job satisfaction of minority and immigrant CNAs. Gerontological Society of America, Tampa, Florida.

Hawes, F. M. & Wang, S. (2023). A comparative study of grief support and burnout among nursing home staff. Gerontological Society of America, Tampa, Florida.

Hawes, F. M. & Wang, S. (2023). Occupational stress and job satisfaction: Differences among racial/ethnic and immigration groups. MBAA Conference, Chicago, Illinois.

Heap, B., Gordon, M., Johs-Artisensi, J. L., Creapeau, L. J. G., & Olson, D. (2023). The 2022 National Emerging Leadership Summit: The power of partnerships. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Johs-Artisensi, J. (2023). Policies, practices, and people: Essential influencers of quality of life and well-being. Center for Innovation, Pittsburgh, Pennsylvania.

Kiffmeyer, L., Olson, D., Knapp, K., & Vision Centre. (2023). The development of an assessment tool to examine the next generations perspective about senior living leadership. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Lauver, K., Johs-Artisensi, J. L., & Creapeau, L. J. G. (2023). Factors affecting certified nursing assistant (CNA) retention in long term care facilities. Conference presentation at the Business and Health Administration Association/ Midwest Business Administration Association International Conference.

Lewis, P. M., Creapeau, L. J. G., Brown, J., Burville, D., Mulberry, E., & Shrader, K. (2023). Recruitment strategies and solutions: Recruiting, retaining, and connecting with Gen Z. Workshop presentation at the 2023 WHCA/WiCAL Spring Conference & Expo, Green Bay, Wisconsin.

Platt, A. & Hawes, F. M. (2023). Benefits to learning about Baldrige and the applications to quality of care. ACHCA Annual Convocation, Baltimore, Maryland.

Presthold, C., Creapeau, L. J. G., & Selover, M. (2023). Measuring the impact of a dementia simulation with health care administration students. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Prestholdt, C., Creapeau, L. J. G., & Selover, M. (2023). Measuring the impact of a dementia simulation with health care administration students. Poster presentation at the National Conference on Undergraduate Research, Eau Claire, Wisconsin.

Schumacher, M. D. & Creapeau, L. J. G. (2023). Utilization of student interns in long-term care academic programs: A win-win. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Thielling, J. & Hawes, F. M. (2023). Domestic intercultural experiential learning: A case study working with the Afghan refugee population. NCUR, Eau Claire, Wisconsin.

VanEyll, S., Olson, D., & Beschorner, K. (2023). Emphasis on the directory of programs initiative. Poster presentation at the American College of Health Care Administrators Annual Convocation, Baltimore, Maryland.

Wells, L., Pettis, L., Fasching, P., & Creapeau, L. J. G. (2023). Brain and body group fitness program. Workshop presentation at the Wisconsin State Conference-Alzheimer's Association, Wisconsin Dells, Wisconsin.

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