CHAASE BOARD OF ADVISERS

The CHAASE mission includes providing guidance and support for students through real-world experiences and preparing them for the challenges and excitement of their careers. This mission wouldn't be possible without the great collaboration, ideas, and expertise from our board of advisers.

Amy Vehrs, CliftonLarsonAllen LLP
Bob Molitor, The Alden Network
Bob Siebel, Carriage Health Care
Chris Kenyon, M3 Insurance
Chris Boldt, Independent Consultant
David Mills, North Shore Healthcare
Dean Eide, Mayo Health Systems
Debra Waedt-Nevin, Presbyterian Homes & Services
Dinah Martin Kmetz, St. Therese Senior Living
Douglas Fullaway, Fourteen Plus, LLC, Sobrias
Erin Shvetzoff Hennessey, Health Dimensions Group
Gene Decker, UWEC (Faculty Emeritus)
Ken Smith, Direct Supply
Kevin Larson, Spring Valley Senior Living and Health Care (Past Chair)
Kris Krentz, Skaalen Retirement Services
Matt Mauthe, Illuminus (Chair)
Monica Friedman, Life Care Services (LCS)
Patrick Carroll, WipFli
Peter Schuna, Pathway Health

Peggy Connorton, Covenant Living Communities and Services
Philip Samuelson, Good Samaritan Society
Randy Snyder, Minnesota Board of Executives for Long-Term Services and Supports
Sam Orbovich, Fredrickson & Byron
Scott Frank, Oak Park Place
Sondra Norder, St. Paul Elder Services (Vice Chair)
Talia Pletcher, Monarch Healthcare Management

PREPARED BY
Michael Schumacher, CHAASE Intern
Jenna Thieding, CHAASE Intern
Dr. Lindsey Creapeau, Interim CHAASE Director

Spring CHAASE Board meeting
A LETTER FROM THE CHAIR

Matt Mauthe, FACHCA, CNHA, CALA | Chief Executive Officer, Illuminus

The past year has brought many changes to the health care administration program. We celebrated the retirement of Dr. Douglas Olson and welcomed new faculty and staff. Dr. Olson has been an instrumental and inspiring leader of CHAASE and the University of Wisconsin Eau Claire Health Care Administration program for over 20 years. During his tenure, the program gained national prominence as a leading institution for educating new administrators. We appreciate Dr. Olson’s commitment to the health care administration program and all of the administrators that he inspired during his tenure.

With Dr. Olson’s retirement, the CHAASE Board was actively involved in the hiring process. We feel very fortunate to have found a successor to Dr. Olson. Dr. Lindsey Creapeau has been hired into an Assistant Professor position and will lead CHAASE into the future. Adrianne Sullivan (CHAASE Events and Outreach Coordinator) and Professor Natalie McMurry (Administrative Residency Coordinator & Instructor) have also been hired. With the addition of these three individuals we have filled all vacant positions! Please join the CHAASE Board of Directors in welcoming Dr. Creapeau in her new role, and Adrianne and Natalie to UWEC.

As we continue to look to the future, the CHAASE Board of Directors is dedicated to advocating for and enhancing the experience of our students. We pride ourselves on providing a high-quality education for future health care leaders to ensure they are prepared to lead our nation’s effort in ensuring quality care is accessible in the communities we serve. We appreciate the efforts of our faculty, staff, directors, donors, and alumni in supporting the health care administration program.

Respectfully,

2005 HCAD Alumni
OUR VISION FOR THE FUTURE

The University of Wisconsin - Eau Claire Center for Health Administration and Aging Services Excellence (CHAASE) was established in 2000 to serve the ever-changing health care needs of the upper Midwest. CHAASE supports the UW-Eau Claire Health Care Administration (HCAD) program through financial and programming assistance.

VISION

CHAASE will be a national leader focused on the profession of health administration and aging services.

MISSION

By fostering connections between academics and practice, and supporting high-impact practices for students, we develop well-prepared leaders who are the future of aging services.

OUR ASPIRATIONAL GOALS

1) Student Success
   The HCAD program will provide students with multiple opportunities and experiences where they can connect, succeed, and pursue high-impact practices.

2) HCAD Program Quality
   The HCAD program will continue to provide high quality educational and learning experiences, while supporting faculty and staff, and engaging with organizations in the field.

3) Presence and Partnerships
   CHAASE will continue to advance it's visibility and role as a national leader in the health and aging services field, to continue to build future leaders to serve the aging population and to serve as a voice of what "could be".

4) Fund Development
   CHAASE will continue to advance fundraising efforts to support the goals of CHAASE and the work of the HCAD students and faculty.

5) Diversity within CHAASE and HCAD
   CHAASE will work to enhance and increase diversity within the HCAD program and within CHAASE-related activities.

CHAASE's vision, mission, and goals are updated on a regular basis. We pay attention to and strive to align with the ongoing developing strategic plan of the UW-Eau Claire College of Business and the broader 2025 University strategic plan.
MEET THE HCAD TEAM

Dr. Jennifer Johs-Artisensi
Professor & HCAD Program Director

Dr. Frances Hawes
Assistant Professor

Dr. Lindsey Creapeau
Administrative Residency Coordinator & Instructor

Michael Schumacher
Class of 2024 CHAASE Student Intern

Jenna Thieding
Class of 2025 CHAASE Student Intern

FACULTY PARTNERSHIPS

ACHCA
Dr. Lindsey Creapeau serves as the chair of the Dr. Kevin Hansen Memorial Student Poster Exposition workgroup.

Gerontological Society of America
Dr. Frances Hawes serves on the Policy & Practice Awards Review Panel for GSA.

LeadingAge
Dr. Jennifer Johs-Artisensi serves on the LeadingAge University Council, which provides practical input to national staff on student initiatives and opportunities for collaboration with Universities.

NAB
Dr. Jennifer Johs-Artisensi was elected as the Chair Elect for the National Association of Long Term Care Administrator Boards.

NEW CREDENTIALS

Dr. Lindsey Creapeau was named Interim Director of CHAASE.

Dr. Lindsey Creapeau became a Certified Dementia Practitioner through the National Council of Certified Dementia Practitioners.

Dr. Frances Hawes earned the credential of Grief Support Specialist through UW-Madison.
Throughout 2022, our student chapter of ACHCA has held general meetings every other Monday as well as monthly social, volunteer, and fundraising events. At these meetings, the group has hosted numerous guest speakers from various aspects of the health care field. Health care professionals shared their role and knowledge on their current and past positions, giving useful advice to students for their own future based on what they have learned along their journey. This includes guest speakers from Moments Hospice, North Shore Healthcare, a Dementia Specialist, and the UWEC HCAD professors.

Monthly volunteer events involved students gaining experience in long-term care facilities in the area, helping with social activities and interacting with residents. The organization expanded facilities they volunteered at this semester, and even received a great response from one facility specifically asking ACHCA to return to help with future activities. Creative social activities helped members network and build connections with fellow HCAD students. Events have included bingo, tie dye, and an HCAD open house. Fundraising events at local restaurants have assisted in making our social and volunteer events possible, in addition to helping fund two scholarships ACHCA will award to HCAD students in Spring of 2023.

What a great year!
HCAD/CHAASE EVENTS

AMERICAN COLLEGE OF HEALTH CARE ADMINISTRATORS (ACHCA)

2022 CONVOCATION

Dr. Creapeau and Dr. Olson accompanied nine health care administration students to the ACHCA 2022 Convocation held in New Orleans, LA: Jen Brown ('23), Jackson Bires ('22), Rachael Bolder ('22), Annabelle Howat ('24), Mitchell Gordon ('24), Megan Kalthoff ('23), Hannah Keach ('24), Hannah Peroshek ('23), and Shay VanEyll ('24). The group began with a pre-con workshop at the National WWII Museum, and followed with many enlightening workshops with topics ranging from learning to read financial statements, emergency preparedness, PDPM, retention, and more.

Many of the students presented their cutting-edge research, conducted with faculty, at the Dr. Kevin Hansen Memorial Student Poster Exposition. Student presenters were honored at the EPFLA/Professional Advancement Luncheon.

"ACHCA Convocation in New Orleans, LA was an amazing opportunity to strengthen my commitment to the long-term care field. It was inspiring to be in the presence of so many leaders that value our interests in the careers we are working toward. Not only was I able to network with companies and leaders across the nation, I made amazing connections with the peers and professors I went on the trip with. The sessions we attended were great exposure prior to starting administrative residency. My favorite session was "Modeling the Way" with Denise Boudreau, where we learned lessons I use to this day. It was also very special to see first-hand the immense impact Dr. Kevin Hansen had on our program at UWEC and on other leaders in health care through a special memorial to honor everything he's done for the profession. During mentoring sessions and idea exchanges I was able to learn a ton that has helped me become more confident in my professionalism. It was an experience I will always cherish!" -Jen Brown
HCAD/CHAASE EVENTS

NATIONAL EMERGING LEADERSHIP SUMMIT

HCAD Faculty Dr. Jennifer Johs-Artisensi (NELS Director), Dr. Lindsey Creapeau (NELS Assistant Director), and Dr. Doug Olson (NELS Senior Advisor), along with undergraduate students Mitchell Gordon and Brad Heap, took charge in leading the 2022 National Emerging Leadership Summit.

This year's summit was held in Washington DC from July 25-27 and was co-sponsored by ACHCA and NAB with support from AHCA/NCAL, LeadingAge, Argentum, NIC, LCS, and UW- Eau Claire.

The 2022 National Emerging Leadership Summit (NELS) produced four action plans to address contemporary challenges identified by participants over three days: focusing on improving recruitment of high schoolers to recruit Post-Acute Care (PAC) Leaders of Tomorrow; addressing Survey Reform via researching discrepancies in application of scope and severity of deficiencies and proposing standardized training for surveyors to reduce bias and minimize variance in the survey process; exploring partnerships to expedite Advancing Technology in Senior Living to enhance productivity and efficiencies, especially in addressing the current staffing crisis; and advocating for Administrator in Training/Preceptor (AITP) Standardization across states to better prepare administrations and reduce early-career turnover.

UWEC HCAD alumni participants at NELS 2022 included:
Emily Feiner - Director of Quality and Risk Management, Marquardt Management
Marleah Kueler-Grahek - Risk Manager, M3 Insurance
Lindsey Viegut - Administrator, Life Care Services - East Castle Place
Molly Vissers - Associate Executive Director, The Barrington of Carmel
HCAD/CHAASE EVENTS

HCAD STUDENTS ATTEND NATIONAL LEADINGAGE CONFERENCE

From October 16-19, Bao Vue, Kyla Ihm, McKenna Campbell, Meadow Wilson, health care administration majors, attended the LeadingAge Conference in Denver, Colorado. Dr. Frances Hawes accompanied students to the conference, where they attended events, such as listening to Abby Wambach speak about senior care. Dr. Hawes worked with students over the summer to apply for LeadingAge conference scholarships to attend the event. The HCAD majors participated in student sessions where they networked with other students and professionals throughout the country to discuss senior care.

"The national LeadingAge conference was a valuable experience. We were able to hear from speakers and network with leaders in the field of long term care. Our student sessions were helpful to ask questions about what things are currently like in LTC and what could be done in the future to better the field. One thing that I found extremely beneficial was the networking opportunities. The events we attended allowed for us to meet lots of people and make valuable connections. Overall, the conference gave us valuable knowledge and professional experience." - Meadow Wilson
HCAD/CHAASE EVENTS

During the fall and spring semesters, HCAD faculty and staff held an Open House for current and future Health Care Administration students. These were great opportunities for students to connect with faculty, learn more about program opportunities, ask questions, meet other HCAD students, discover different career options, and to learn more about the application process.

CHAASE Student Interns Jenna and Michael attended the Minnesota HOSA Conference in Minneapolis, MN. Their presence allowed for them to meet and network with young aspiring health care professionals, and share information with them about the UW-Eau Claire Health Care Administration program.

Administrative Residency students returned to campus in January, April, and September for their in-person learning modules. Students enjoyed reconnecting, sharing experiences, networking, and expanding their knowledge in health care leadership and management topics.

On September 22, M3 Insurance, Marquardt Management Services, and the UW- Eau Claire Alumni Foundation cohosted an HCAD/CHAASE Alumni event in Madison, WI. This was a great opportunity to connect and reconnect with colleagues, mentors, and friends. Former Wisconsin Governor Tommy Thompson and former member of the Wisconsin Legislature, Mary Panzer, began the event by welcoming guests and thanked all in attendance for their continued perseverance and dedication to long-term care.
Under the guidance of Dr. Frances Hawes, administrative residency students Kayla Luraas and Alexandra Thiel presented their leadership project posters at the Minnesota Gerontological Society Spring Annual Conference on April 6th. Each student showcased their project during a 20-minute presentation and responded to a series of questions from higher education students, faculty, and aging services professionals regarding methodology and results.

HCAD residency students Maddie Cahoon, Hannah Mehtala, and McKenna Puls attended WHCA/WiCAL's 71st Annual Fall Convention. Maddie and McKenna volunteered at the event and Hannah presented with her preceptor, Gerard Bodalski (Alden Estates of Jefferson). Their session title was Michelangelo: A Lifetime of Lessons for LTC.

The annual Wisconsin Health Care Association (WHCA) Golf Classic is a fun event with proceeds supporting several health care administration program student scholarships. The event is held at the Oaks Golf Course in Cottage Grove and in 2022 they supported five $1000 scholarships for exceptional students.

Dr. Olson and HCAD juniors attended the LeadingAge WI Spring Conference & Annual Business Meeting. Pictured with John Sauer, President & CEO of LeadingAge Wisconsin.

Left: Craig Ubbelohde (Past CHAASE Convener, HCAD alum), Jennifer Johnson (HCAD alum), and Dr. Olson.

Right: HCAD residency students McKenna Puls & Maddie Cahoon, Dr. Olson, HCAD residency student Leah Hagen, and (back) Jennifer Johnson having some fun. Students volunteered at the event.
Every year outstanding students, preceptors, and friends of the University of Wisconsin - Eau Claire Health Care Administration Program are recognized at the annual spring banquet hosted by CHAASE. This year, nearly 400 participants attended the event which was held April 21, 2022 at the Lismore Hotel. The theme for the banquet was "TOGETHER TOWARDS TOMORROW: Shaping our Future Leaders". The banquet began with a welcome from the College of Business Dean, K. Brewer Doran. This was followed by keynote speaker, Bill Dombi, President & CEO of the National Association for Home Care & Hospice. Dombi is responsible for the overall leadership of the association and with transforming its vision and mission to meet the changing needs of the senior living industry. Annual CHAASE awards, student scholarships, and applied leadership project poster awards were all recognized during the banquet.

Special thanks to our 2022 CHAASE Banquet Sponsors:

**Platinum Sponsors**
- Alden Network
- Life Care Services

**Gold Sponsors**
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- Health Dimensions Group
- Ebenezer Senior Living
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- Marquis Companies
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- Oak Park Place
- Villa Healthcare

**Silver Sponsors**
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- Fredrikson & Byron, P.A.
- Heritage Senior Living
- Lifespark
- M3 Insurance
- Mayo Foundation for Medical Education & Research
- Monarch Healthcare Management
- Pathway Health Services
- Presbyterian Homes & Services
- The Bay Health and Rehabilitation Centers

**Bronze Sponsors**
- American Lutheran Communities
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- Capitol Lakes
- Colavria Hospitality
- Crossroads Care Center
- Direct Supply
- Friendship Village of Bloomington
- Good Samaritan Society
- Hayward Area Memorial Hospital & Water’s Edge
- Martin Luther Senior Living
- Matrixcare
- Minnesota Masonic Home
- Rennes Health & Rehab
- St. Paul Elder Services
- Towne House Retirement Community
- Wisconsin Assisted Living Association
- Wisconsin Illinois Senior Housing
- Woodside Senior Communities
2022 CHAASE AWARDS

Distinguished Preceptor Award
Beth Schroeder
This award recognizes the contribution and leadership by a preceptor of the HCAD program. Beth graduated from the HCAD program in 2011. She is currently the administrator at Minnesota Masonic Home in Bloomington, MN and has served as a preceptor for numerous years. Beth is known for her personal commitment and guidance and mentoring of students. She is an active member in her state association, Care Providers of MN, serving as Region Coordinator for the metro area. She recently became a Licensed Assisted Living Director. Beth is motivated by the eagerness of her staff and students to continually strive for excellence, process improvement, and making a resident's day.

Distinguished Student Award
Jackson Bires
This award recognizes exceptional performance and extra contributions by a student in the HCAD program. Jackson made the most of his academic life at UW-Eau Claire serving as a student research assistant working on the BEST program, ultimately presenting a poster at the 2022 ACHCA Convocation. Jackson completed his administrative residency at Hayward Area Memorial Hospital and Water's Edge Senior Living in Hayward, WI, where his colleagues spoke incredibly highly of his abilities and interests. After graduation, Jackson began his career as a Project Manager with Ebenezer Senior Living.

Distinguished Service Award
Robert Molitor
This award recognizes the commitment of individuals to the advancement of the Center and the health care administration program. Bob is the Chief Operating Officer for Alden Management Services in the Greater Chicago Area. After graduating from Mankato State University, he began his career at Royal Imperial Group for a couple of years and has been with Alden for over 30 years. Bob has been active in both the Illinois and Wisconsin Health Care Associations in a variety of leadership and committee assignments. He has served as a Tri-Chair for the Elevating Excellence Campaign for the Center for Health Administration and Aging Service Excellence at UW-Eau Claire and has been a proud ambassador of our program and the students for many years.

Distinguished Alumni Award
Kris Krentz
This award recognizes distinguished service to the field in a manner that brings credit upon the award recipient and UW–Eau Claire. Kris graduated from UW-Eau Claire’s health care administration program in 1999. He is the CEO of Skaalen Nursing and Rehabilitation in Stoughton, WI, and has precepted numerous HCAD students. After many years of service to the LeadingAge of WI, he was elected to serve as the Chair in 2022. Kris joined the CHAASE Advisory Board in 2022, and he continues to be a strong supporter of the program. Kris is respected by his staff and residents because he leads by example with a strong work ethic and is always willing to lend a hand to anyone in need. He is passionate about advocating for the elderly through his work and is committed to making a difference in the long-term care field.

Lifetime Achievement Award
Arlyn Mills
Arlyn is a graduate of UWEC and was instrumental in the early development of the HCAD program. The majority of his 40 year career was spent serving as Administrator of the Clark County Health Care Center in Owen, WI. During that time he also served as an adjunct professor and practicum preceptor for eight students. He found great joy in giving back and developing future leaders in our profession. He embraced change knowing that our profession must always evolve to meet the ever changing needs of those that he served. His passion and compassion were always present. Arlyn is a resident of Eau Claire, and can typically found spending time with family/friends or watching his favorite sports teams.
2022 ADMINISTRATIVE RESIDENCY LEADERSHIP PROJECT AWARD WINNERS

Each student completes three leadership projects during their year-long administrative residency. One project focuses on improving operations, another with enhancing resident services, and the final project makes connections in the community. Each student is responsible for submitting a formal proposal, planning and managing the project, and concluding their project by submitting a final report analyzing the results. One of these projects is then presented in a poster format at the annual CHAASE Banquet. Organizations report that many of the projects lead to significant changes in services to seniors that continue within their communities long after the students complete their residency experiences.

INTERNAL POSTER
Winner: Alex Roegner
Skaalen Retirement Services
Preceptor: Kris Krentz
Project: Streamlining Medical Supply Ordering

Finalists
- Grace Gobler- Streamlining Admissions
- Angela Yitalo- Stewarding Supplements

CUSTOMER SERVICE POSTER
Winner: Jackson Bires
Hayward Memorial Hospital & Waters Edge
Preceptor: Candi McConnell
Project: Falling for Kaizen

Finalists
- Elisha Ullmer- Improving Dementia Care and Empathy
- Mandy Granquist- Goodbye Grievances

EXTERNAL POSTER
Winner: Kayla Lurass
Martin Luther Care Center
Preceptor: Kenzie Christopher
Project: Love for my Community

Finalists
- Alexandra Thiel- Teen Ovation: Youth-Led Intergenerational Programming to Combat Social Isolation of Older Adults
- Adam Lembke- Emergency Preparedness Preparation

ENTREPRENEUR AWARD
Winner: Rebecca Koepsell
Lake Country Health Services
Preceptor: Ray Freson
Project: Streamlining Recruitment, Orientation, and Mentoring
SCHOLARSHIPS
CONGRATULATIONS TO OUR RECIPIENTS!

Scholarship awards are based on criteria established by the individual or organization sponsoring the scholarship. A student's GPA is a common criteria with many sponsors also considering a students' direct industry involvement. Activities can include working as a certified nursing assistant, dietary or activity assistant, involvement in the student chapter of ACHCA, or volunteering in the long-term care provider community. New scholarships are added each year and additional scholarships are always welcomed!

Alden Senior Living
Rouhan Richardt

ACHCA Student Chapter
Heston Amble, Karla Gomez, & Lily Kiffmeyer

Brian R. Schoenenck UWEC Alumnus
Hannah Peroshek

Care Providers of Minnesota
Shayana VanEyll

Gene Decker
McKenna Campbell

Good Samaritan Society
Carissa Prestholdt

LeadingAge Wisconsin
Alexandria McConnell

LeadingAge Wisconsin/Value First
Jess Fjelstad

Life Care Services
Caitlyn Mylly

M3 Insurance
Michael Beckfield

Marquardt Management Services
Katherine Schellhorn

North Shore Healthcare
Meadow Wilson

Presbyterian Homes & Services
Peyton Ford & Bao Vue

Thomas Schanke Family Civic Engagement
Ben Clark

Tri County Medical Alliance
Emily Mulberry

Villa Healthcare
Annabelle Howat

Wisconsin Assisted Living Association (WALA)
Jen Brown

Wisconsin Health Care Association and Wisconsin Center for Assisted Living
Mitch Gordon, Lydia O’Hara, Maggie Oliverius, William Painter, Samantha Schoonover, Kayla Stanke, & Megan Kalthoff

Freshman Scholarships

Alden Health Care & Senior Living
Kenzie Scott

Care Providers of Minnesota
Mary Martin

CliftonLarsonAllen
Emma Cochrane

Oak Park Place
Alexa Bielawa

Wipfli
Alexa Crumb

These scholarships not only provide financial support, but also bring attention to the HCAD program as potential students consider majors and career options. We appreciate the support of the individuals and organizations with this initiative.
## 2022-2023 ADMINISTRATIVE RESIDENCY PLACEMENTS

The health care administrative residency is an integral part of our students' education. Encompassing 50 weeks, students become part of an integrated team where they apply their skills and classroom knowledge in an actual health care setting. Upon completion, students are prepared to begin performing as emerging leaders and managers in health care.

<table>
<thead>
<tr>
<th>Student</th>
<th>Administrative Residency Site</th>
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<tbody>
<tr>
<td>Danielle Auger</td>
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<td>Jaymar Basilio</td>
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<td>Brie Callen</td>
<td>Volunteers of America- Maplewood Care Center, MN</td>
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<td>Jackie Carlucci</td>
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<td>Katie Haanstad</td>
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<td>Kyla Ihm</td>
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<td>Viana Johnson</td>
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<td>Kendra VandenHeuvel</td>
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<td>Bao Vue</td>
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<td>Ryan Zurbuchen</td>
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# 2022 PROGRAM GRADUATES & NEW EMPLOYMENT

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<td>Thor Gust</td>
<td>Assistant Executive Director of Resident Services</td>
<td>Health Dimensions Group</td>
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<td>Jordan Hansen</td>
<td>Resident Services Coordinator</td>
<td>Edenbrook of Edina</td>
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<td>Alexandra Kummer</td>
<td>Administrator</td>
<td>Baldwin Care Center, Inc.</td>
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<td>Alex Lee</td>
<td>Assistant Administrator</td>
<td>Minnesota Masonic Home</td>
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<td>Brianna Lee</td>
<td>Household Coordinator</td>
<td>Presbyterian Homes &amp; Services</td>
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<td>Adam Lembke</td>
<td>Assistant Administrator</td>
<td>Marquardt Management</td>
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<td>Charlie Lewis</td>
<td>Clinic Administrator</td>
<td>Mequon Wellness Center LLC</td>
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<td>Kayla Luraas</td>
<td>Campus Administrator</td>
<td>Ebenezer</td>
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<td>Amelia Neff</td>
<td>Customer Success Advocate</td>
<td>Lumen Technologies</td>
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<td>Aeysha Paskert</td>
<td>Assistant Executive Director of Resident Services</td>
<td>Health Dimensions Group</td>
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<tr>
<td>Marissa Popp</td>
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<td>Thedacare Peabody Manor &amp; Heritage Homes</td>
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<td>Mackenzie Price</td>
<td>Administrator</td>
<td>McCormick Assisted Living</td>
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<td>Claire Richards</td>
<td>Admissions Coordinator</td>
<td>Rocky Knoll Health Care Center</td>
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<td>Kate Santeler</td>
<td>Assistant Administrator</td>
<td>The Alden Network</td>
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<td>Kayla Semrau</td>
<td>Assistant Administrator</td>
<td>Edenbrook of Oshkosh</td>
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<td>Kaiya Shrader</td>
<td>Administrator</td>
<td>Meadowbrook at Bloomer</td>
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<td>Max Stodola</td>
<td>Administrator</td>
<td>Monarch Healthcare Management</td>
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<td>Elisha Ullmer</td>
<td>Director of Housing</td>
<td>Oak Park Place</td>
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<td>Margo Weiland</td>
<td>Associate Administrator</td>
<td>Marshes of Skidaway Island</td>
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<td>Kaitlyn Wiezorek</td>
<td>Administrator</td>
<td>Keosauqua Health Care Center</td>
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<tr>
<td>Angela Ylitalo</td>
<td>CEO &amp; SNF Administrator</td>
<td>Northern Lights Services, Inc.</td>
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Three students did not report employment
Congratulations to Dr. Olson!

After 22 years, Dr. Douglas Olson retired from the UWEC HCAD program on September 15th. Besides being a professor, he served as the Director of the Center for Health Administration and Aging Services Excellence (CHAASE).

Dr. Olson received his Ph.D. from the University of Minnesota, his MBA from the University of St. Thomas, and his BS degree in Health Care Administration from UW-Eau Claire. Prior to returning to his alma mater, he served as a long-term care administrator in Minnesota.

Over the past two-plus decades, Dr. Olson presented and published on senior care leadership development. He, along with other HCAD faculty and staff, have been involved with many new initiatives for academic programs and the long-term care profession. This past spring Dr. Olson was recognized with the National Educator of the Year award by the American College of Health Care Administrators. Upon his retirement, Dr. Olson transitioned to become the President and CEO of Vision Centre: Leadership Development for Aging Services.

Dr. Olson was integral in helping to strengthen and grow the HCAD program and CHAASE during his many years at UWEC. His dedication to the students and the program will be missed, yet we know he continues to work in his passion, to continually improve the senior living field.

The LCS Foundation awarded two Ed and Sue Kenny Scholarships to Shay VanEyll and McKenna Campbell, University of Wisconsin-Eau Claire (UWEC) students who major in Health Care Administration. The Scholarship’s mission is to help support senior living management as a mainstream, well-respected career choice. “It is such an honor to receive this scholarship for leadership and growth in LTC. I am so grateful for the support from LCS Foundation” - McKenna Campbell. “I cannot express how honored I am and how much The Ed and Sue Kenny scholarship will help with tuition expenses next year while on residency at The Estates at St. Louis Park. I am honored to have the support of the LCS Foundation while pursuing a major in the Health Care Administration career field!” - Shay VanEyll
DR JOHS' SABBATICAL YIELDS PUBLICATIONS

When Dr. Johs was on her recent sabbatical she spent the majority of her time working on two major projects, both of which were published and made available for wide distribution in 2022. Her book (with co-author Dr. Kevin Hansen), entitled Quality of Life and Well-Being for Residents in Long-Term Care Communities: Perspectives on Policies and Practices, and part of the book series “Human Well-Being Research and Policy Making” was published by Springer Nature. The book has been well-received by HCAD students who are now using it as the textbook for their Resident Services and Supports in Health Care class, and it was recently approved as a bibliography reference for the NAB Core, NHA, RCAL, and HCBS exams. Practitioners are excited about implementing suggested evidence-based practices to improve quality of life for the residents in their care communities and with support from CHAASE, Dr. Johs is looking forward to presenting some practical educational sessions focused on enhancing resident quality of life at several upcoming state and national long-term care conferences.

Leadership and staff working in nursing homes and residential care communities serve as gatekeepers to resident wellbeing, often without recognizing how residents’ quality of life is impacted by their decision-making. Using a life domain approach, this book builds on research-based studies to document key drivers of care recipients’ quality of life and outlines practical, programmatic and policy suggestions to enhance their well-being. It offers a roadmap for leaders and managers of long-term care communities to best structure care environments to maximize quality of life and well-being for long term care recipients.

Key Takeaways:

- Examines critical factors long-term care recipients have identified as enhancing their quality of life
- Explores practical, programmatic, and policy suggestions to enhance long-term care residents’ well-being
- Outlines specific actions various stakeholders can take to immediately improve quality of life in residential care communities

She was also pleased that her original sabbatical project, “An Examination of Assisted Living Administrator Qualifications Across States” was published in the Journal of Aging and Social Policy.

Resident acuity, Medicaid’s increased role in funding assisted living, and the COVID-19 pandemic all brought increased attention to the regulatory environment of assisted living facilities (ALFs) and the responsibilities of ALF administrators (ALFAs) are growing increasingly complex. This study explores, describes, and compares the education (degree and assisted living-specific training), experience, exam (competency), and continuing education requirements for ALFAs across all states, and how states’ requirements compare to national assisted living associations’ suggested standards for entry-level and ongoing practice. Wide variation in ALFA qualifications are identified, with some states found to have extremely low qualification requirements.
PUBLICATIONS

JOURNAL ARTICLES


GRANTS

Hawes, F. M. (2022). Leading through loss: Experiences of nursing home administrators in training, Principal Investigator, ORSP.

Hawes, F. M. (2022). Long term gendered pathways of religious involvement post widowhood, Principal Investigator, ORSP.


CONFERENCE PRESENTATIONS


OTHER PRESENTATIONS


BOOKS


PROFESSIONAL ARTICLES


RESEARCH REPORTS


DR. OLSON WINS EDUCATION AWARD

At the 2022 ACHCA Annual Convocation in New Orleans, LA, Dr. Olson was awarded the 2022 Education Award, recognizing him for his content, innovative approach, and/or special components that have made an outstanding contribution to education in post-acute and aging services. Congratulations!
THANK YOU TO OUR DONORS
Because of our generous donors, UW - Eau Claire's CHAASE and health care administration programs are positively impacting the future of the health and aging services field. Through applied research, education, high impact practices for students, and unique partnerships that combine the energy of academia with provider organizations & professional organizations, our donors' generosity is transforming the future.

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YOUR ANNUAL GIFT
Your annual gift and membership will impact the future of our students and profession.
CHAASE supports the activities of the health care administration program through generous individual and corporate gifts. A goal of both UW- Eau Claire and the health care administration program is to expand the experiences we provide to students. We need your support to reach this goal. Please consider an annual gift to CHAASE.

Your gift will help impact students in a variety of ways, including:
- Providing the opportunity for all pre-administrative residency students to attend a state association conference
- Provide student opportunities to participate in faculty-student research and present findings at state and national conferences
- Supporting student opportunities to participate in immersion experiences (trips) to explore senior services they may not experience in their residency
- Ongoing development of scholarships
- Supporting new initiatives promoted by the CHAASE advisory board and HCAD faculty & staff to lead the program and Center to meet future leadership challenges of the industry

TO MAKE A GIFT
You can:
- Visit https://connect.uwec.edu/health-care-administration
- Contact Lindsey Creapeau: creapelj@uwec.edu
- Use the QR code below to be directed to the donation website

SOCIAL MEDIA
In 2022, CHAASE saw continued growth and increased engagement on our social media channels. Students, alumni, and program partners are very engaged with social media content and enjoy sharing their stories. Our student organization, ACHCA, has a Snapchat page that continues to thrive, featuring many different student experiences. As a reminder, we are always open to new topics and content for our platforms. Feel free to reach out or submit an idea to chaase@uwec.edu.